The mission of University Recreation is to inspire a culture of wellness by providing quality, innovative and inclusive collegiate recreation programs, services and facilities that promote healthy, active lifestyles to enhance student success.

University Recreation commits to foster a learning environment for our student employees that cultivate the skills of ethical reasoning, critical thinking, teamwork, initiative and professionalism. Programs and facilities are student run with professional coaching. The goal is to help develop student’s transferable skills and create a supportive and challenging environment for them to succeed in and out of the classroom.

**University Recreation is seeking enthusiastic students to provide direction and support for Carmichael Complex users and participants and assist in managing the day-to-day operations.**

**Responsibilities**
- Monitor facility usage, participant behavior and security
- Act as the liaison between University Recreation and event clients within Carmichael Complex and outdoor spaces
- Enforce facility use guidelines
- Set up and break down equipment for Health and Exercise Studies classes, informal recreation, and all approved events
- Assist in controlling access to Carmichael Complex
- Greet patrons and provide information regarding University Recreation, the facility and local area
- Maintain cleanliness of equipment and facility
- Understand and enforce University Recreation and Area Specific policies and guidelines
- Knowledge and implementation of Emergency Action Plan
- Design and facilitate required trainings
- Develop professional relationships with co-workers, participants and guests
- Hire, train, evaluate and supervise area team
- Manage participant/patron behaviors and mediate conflict
- Uphold and exceed the expectations of University Recreation: ethical reasoning, critical thinking, teamwork, initiative and professionalism
- Assist as needed in all required departmental functions

**Department Required Skills**
- Previous experience in a leadership or supervisory role
- Effective interpersonal communication skills and presentation skills
- Commitment to customer service
- Demonstrate integrity, ethics and commitment to diversity and inclusion
- Maintain clean, appropriate and professional attire
- Commitment to promoting healthy, active lifestyles

**Qualifications & Certifications**
- Current full-time NC State student
- First Aid and Adult CPR/AED certifications should be current or obtained before position commencement
AA/EOE
NC State University is an equal opportunity and affirmative action employer. All qualified applicants will receive consideration for employment without regard to race, color, national origin, religion, sex, gender identity, age, sexual orientation, genetic information, status as an individual with a disability, or status as a protected veteran. Individuals with disabilities requiring disability-related accommodations in the application and interview process, please call 919.515.3148.

Final candidates are subject to criminal & Sex offender background checks. Some vacancies also require credit or motor vehicle checks. NC State University participates in E-Verify. Federal Law requires all employers to verify the identity and employment eligibility of all persons hired to work in the United States.

For More Information
• University Recreation Website, recreation.ncsu.edu

Reports to the Coordinator, Facility Operations